

# **Limited Product Warranty**

# 1. Coveage of Limited Warranty

1.1 This limited warranty ("Limited Warranty"), applicable to all Acer Products designated for sale by Acer in the country of purchase by the Customer, confers specific rights and remedies upon the original purchaser of the Acer Product and the current lawful successor in interest of the Acer Limited Product Warranty., if such Acer Product has been sold or transferred to new users ("Customers"). The law of the country in which you reside may give you different and more expansive rights and remedies, and the provisions of this Limited Product Warranty shall not operate to impair or abridge any rights or remedies you may have under such local laws subject to the Limitations and Exclusions described herein. As used in this document, "Acer" refers to the Company in the country where the Acer Product was first sold to an end-user Customer by Acer or its Authorized Resellers.

Please read this document carefully, by making a claim under this Limited Warranty, you will be deemed to have understood and accepted its terms. Independent of this Limited Warranty, you may have different and more expansive rights and remedies against the merchant who sold you the Acer product. This Limited Warranty does not operate to limit such rights.

- 1.1.2. In relation to the original purchaser of the Acer Product in the country of India ("the Original Purchaser from India"), the provision in Clause 1.1.1 above shall be applicable only to the Original Purchaser from India but not to current lawful successor in interest to the Original Purchaser from India."
- 1.2. Acer warrants that any Acer Product designated for sale in the local market and purchased by Customers from Acer or its Authorized Resellers in any country in the Asia Pacific Area shall be free from defects in material or workmanship under normal usage for the duration of the warranty period as stated in this Limited Warranty Booklet supplied with your Acer Product ("Warranty Booklet").
- 1.3. Any software supplied with your System, including the operating system, is provided, "As is Acer does not warrant that the operation of any software supplied with your System will be uninterrupted or error-free, or that such software will meet your requirements.
- 1.4. If you make a claim under this Warranty, Acer will, at its option, repair or replace any defective System or event that Acer opts to use factory-refurbished parts or Systems; they will have performance characteristics equal to those of new products. All exchanged parts and Systems replaced under this Limited Warranty will become the property of Acer.



- 1.5. The warranty period commences on the date of purchase. Your original purchase invoice (sales receipt), showing the date of purchase of the System, is your proof of the date of purchase.
- 1.6. Warranty service will be performed based on the primary language used in the Asia Pacific countries and India where the service request is made. Warranty repair services involving language based aspects of your System (e.g. keyboards, software) may not be capable of being performed in any other language(s) than the primary language(s) used in the Asia Pacific countries and India where the service request is made.

#### 2. Exclusions and Limitations

This Limited Warranty is subject to the following exclusions and limitations:

### 2.1 Exclusions

This Limited Warranty does not extend to:

- 2.1.1 Any product not manufactured by or for Acer, or first sold to an end-user in a country outside the Territorial scope of this Limited Warranty.
- 2.1.2 Any product that has been damaged or rendered defective as a result of
- 2.1.2.1 use of the System other than for its normal intended use, including, without limitation, failure to use the System in accordance with the User's Guide that accompanies the system, or any other abuse or neglect with respect to the System;
- 2.1.2.2 Modification of the System including use of parts not manufactured and/or sold by Acer;
- 2.1.2.3 Service or repair by anyone other than Acer or an Acer Authorized Service Provide,
- 2.1.2.4. Improper transportation or packing when returning the System to Acer or an Acer Authorized Service Provider; or
- 2.1.2.5 Improper installation of third-party products (e.g., memory cards).
- 2.1.3 Loss of any, or damage to, programs, data, or removable storage media. You are responsible for saving (backing up) any programs, data and/or removable storage media.

Please note that Acer may opt to replace the System submitted for warranty services with a remanufactured product of equal quality, and, thus, any data stored by you on your original System may become permanently inaccessible to you.

- 2.1.4. Consumables parts, i.e., parts that require periodic replacement during the normal course of the System's use, including without limitation, the batteries.
- 2.1.5 Minor defects of LCD displays occurring in System equipped with LCD display technology, provided that there shall not be more than 2 bright (or dark) dots on LCD Screen.



- 2.2. Limitation and Disclaimer of Warranty.
- 2.2.1 Except for the limited warranties set forth herein, Acer disclaims all other warranties, expressed or implied or statutory, including but not limited to implied warranties of merchantability or fitness for a particular purpose.

Any implied warranties that may be imposed by applicable law are limited to the terms of this Limited Warranty. In no event shall Acer be liable for any incidental, special or consequential damages, loss of business, profits, data or use, whether in an action in contract or tort or based on a warranty, arising out of or in connection with the use, or performance, of the System or any Acer-supplied software that accompanies the System, even if Acer has been advised of the possibility of such damages.

- 2.2.2. If you make a claim under this Limited Warranty, you are deemed to have agreed that repair, and (upon availability) replacement, as applicable, under the warranty services described herein, is your sole and exclusive remedy vis-à-vis Acer or any of its corporate that accompanies the System, even if Acer has been advised of the possibility of such damages.
- 2.2.2 If you make a claim under this Limited Warranty, you are deemed to have agreed that repair, and (upon availability) replacement, as applicable, under the warranty services, described herein, is your sole and exclusive remedy vis-avis Acer or any of its corporate affiliates or parent companies with respect to any breach of the Acer Limited Warranty set forth herein.

### 1 YEAR LIMIED WARRANTY

PRODUCT	WARRANTY PERIOD AND TYPE
Smart Handheld	1 Year Carry-In*
Technical Support ( Hardware	1 Year
only)	
Software Support	180 days
Accessories	6 months Carry-In
Carry-in	Customer brings the unit to an Acer Authorized
	Service Provider. After the repair is complete,
	customer picks up the unit.

<sup>\*</sup>At designated locations

### 3. Obtaining Warranty Service.

To report any claims and/or to obtain warranty service, please refer to the contact information set out on your Warranty Card or visit http.//www.acer.co.in